

Your school has partnered with AultmanNow to provide medical care to students through a telehealth program. Students who are sick can now see a doctor or nurse practitioner while at school in the clinic. With the parent/guardian's permission, a medical provider can diagnose and recommend treatment for the student using video and electronic medical devices.

WHAT IS A TELEHEALTH VISIT?

A telehealth visit uses a secure two-way video communication between the Aultman provider, the school clinic nurse, the sick student and the parent or guardian. Medical equipment is used by the school nurse to assist the provider with the examination of the student. The school nurse will use technology through an AultmanNow cart to send video, images and sounds to the provider.

WHAT ARE THE BENEFITS OF A TELEHEALTH VISIT?

In addition to being convenient and low-cost, a telehealth visit can keep students in school and parents at work.

WHAT TYPES OF MEDICAL CONDITIONS MIGHT WE USE A TELEHEALTH VISIT FOR?

Some common issues include pink eye, cough/cold, respiratory infections, sinus infections, ear infections, flu, rashes, allergies, migraines/headaches and sore/strep throats.

WHO IS ELIGIBLE FOR A TELEHEALTH VISIT?

All students and faculty members who have a non-emergent medical condition and have completed the telemedicine enrollment requirements are eligible for an AultmanNow visit.

WHO ARE THE MEDICAL PROVIDERS?

A provider from Aultman Orrville Carrollton Health Center will work with the school nurse for each telehealth visit.

WHAT IS THE COST OF THE VISIT?

Insurance will be billed for any student who has medical coverage. If your student does not have medical insurance, they may be covered through our grant and will receive the visit at no charge.

DOES THE PARENT/GUARDIAN HAVE TO BE PRESENT FOR THE TELEHEALTH VISIT?

Parents/guardians are asked to join the visit through their cellphone or computer. If they are unable to do so, AND the parents/guardians have provided consent for the child to complete a telehealth visit without them being present, the child will be seen. In addition, a summary of the visit, including the diagnosis and recommended treatment, will be provided to the parents/guardians after the visit.

WHAT IF THE PROVIDER PRESCRIBES A MEDICATION OR ORDERS A TEST FOR MY SICK CHILD?

The prescription will be sent electronically to the pharmacy of the parent/guardian's choice. Pickup and payment will be the responsibility of the parent/guardian. For lab orders, the parent/guardian will need to take the child to an Aultman outpatient department, or another facility covered by your insurance, to complete the tests.

HOW CAN MY CHILD RECEIVE THESE TELEHEALTH SERVICES?

You must fill out and sign several forms prior to the visit. There is a telemedicine consent, a HIPAA consent and a FERPA consent. You must also complete a medical history form for your child. These consent forms are found in Final Forms, One View, or in paper format from your school.

WHO DO I CONTACT TO ENROLL MY CHILD OR ANSWER MY QUESTIONS ABOUT THE TELEHEALTH PROGRAM?

To enroll your child, you simply need to fill out the forms described above. Any additional questions can be sent via email to schooltelehealth@aultman.com.

HOW DOES A SCHOOL TELEHEALTH VISIT WORK?

1. The sick student is sent to the school nurse at the clinic.
2. The nurse determines if a telehealth visit is necessary.
3. The parent/guardian is notified of the sick child and asked for permission to use a telehealth visit. They are also asked to join the visit through their cellphone or computer. If unable to do so, AND the parents/guardians have provided consent to complete a telehealth appointment without them being present, the visit will be started.
4. The school nurse reviews the student file for consent, then takes the child's blood pressure, temperature, heart rate and respirations.
5. The school nurse contacts the Aultman Orrville Carrollton Health Center to schedule a visit for a same-day telehealth appointment.
6. The school nurse starts the online visit by entering student information, then waiting for the provider to appear on screen. The nurse will then assist the provider with the medical devices/technology during the visit.
7. The provider completes an online visit and examination, determines diagnosis and treatment and if necessary, sends a prescription to the family pharmacy.
8. The school nurse calls the parent/guardian (if they were not present during the visit) to inform them to look for follow-up instructions from the provider. The parent/guardian will receive a visit summary following the visit.
9. The student will be sent back to class or wait for a parent/guardian to pick him/her up.
10. An after-visit document will be faxed to both the primary care provider and the school nurse.