

To schedule your wheelchair assessment or to learn more about the Wheelchair Clinic, call us at:

**Aultman Massillon  
Therapy Services**

**Aultman Wheelchair Clinic**

2051 Wales Ave. NW  
Massillon, OH 44646  
330-834-4101

For **ALL** questions regarding equipment or insurance coverage, please call Health Aid of Ohio at:



**Health Aid of Ohio**

5230 Hauserman Road  
Cleveland, Ohio 44130  
Phone: 216-252-3900 - Ext. 254  
Toll Free: 800-762-5438 - Ext. 254  
Fax: 216-252-4930



# WHEELCHAIR ASSESSMENT CLINIC

**SPECIALIZED CARE WHEN YOU NEED IT MOST**





## Wheelchair Assessments

Specially trained Aultman therapists will provide a comprehensive assessment of your physical needs, understand the environments in which you will use your wheelchair and discuss your mobility goals.

Together with Health Aid of Ohio equipment experts, the clinic team will recommend a mobility base and seating tailored to meet your specific needs and maximize your independence and function.

Aultman and Health Aid of Ohio will work with your insurance provider to explain all the options that are available to you.

## What We Need From Your Provider

- Provider prescription and clinical notes for a custom manual or power wheelchair.
- Patient demographics and insurance information.

## Next Steps

- Contact the Aultman Wheelchair Clinic at 330-834-4101 to schedule your appointment.
- A Health Aid of Ohio representative will schedule an assessment of your home to verify that the wheelchair can be used safely in your home.

## What to Expect at Your First Visit

- An Aultman therapist will provide a physical assessment. The Health Aid of Ohio equipment expert will measure you to determine the size of the equipment needed.
- Based on your diagnoses and needs, the team will select equipment to trial with you.
- Recommendations will be made to you and sent to your provider for their approval.
- Equipment recommendations will be submitted to your insurer for prior authorization.

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**Please note that your wheelchair clinic assessment will take approximately one hour.**  
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## Insurance Coverage

- Manual and power wheelchairs are covered by most insurers for patients who meet the medical guidelines established by each insurer.
- You will be informed of financial responsibility PRIOR to any equipment being provided.
- If you have previously received a wheelchair, you may be eligible for a new wheelchair if your condition or body has changed or if it has been five or more years since you received your wheelchair.